

A Message From Our CEO

Recently, our leadership team participated in a project that led me to a simple but powerful realization: we are truly blessed to do the work we do alongside the people we do it with.

In 2025, AAA9 developed a “Why” statement - one that I have posted outside my office as a daily reminder of the purpose behind our work. It concludes with these words: “... to ensure older adults and individuals with disabilities are able to live their lives to the fullest.” This statement is more than words - it is our compass.

Last year, I opened this message by noting that “change is a constant in the aging network.” As I prepared this year’s reflection, I initially thought I might simply repeat that sentiment. And while change certainly remains constant, one word stood out when I considered everything we accomplished in 2025: investment.

This past year, AAA9 made intentional investments in what matters most - people and relationships.

We invested time in listening to those we serve. Throughout 2025, our team made a deliberate effort to be present in the communities across our region, bringing together stakeholders to discuss local needs and opportunities. These listening sessions deepened our understanding, not only of the challenges facing our communities, but of the individuals and stories behind them.

We also invested in strengthening our relationships with our local partners. These partnerships are essential to fulfilling our “Why.” By continuing to build trust and collaboration, we position AAA9 as the first place individuals turn when aging-related needs arise. In doing so, we ensure that people are connected to the resources that allow them to live independently in the environment of their choice.

As we look ahead to 2026 and beyond, we will continue to embrace change while remaining grounded in purpose. We will invest in our partnerships, expand our reach, and stay focused on the reason we exist - to serve others with dignity, compassion, and commitment.

Thank you to our staff, partners, and communities for your trust and shared dedication. Together, we will continue making a meaningful difference.



Jud Love

President & CEO

Area Agency on Aging, Region 9

Partnership & Good Governance

Thank you to our 280 plus service providers who make our work possible by helping older adults remain safe and independent in their homes in Belmont, Carroll, Coshocton, Guernsey, Harrison, Holmes, Jefferson, Muskingum, and Tuscarawas counties.

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AREA AGENCY
on AGING
Region 9

2025 ANNUAL REPORT

OUR IMPACT BY THE NUMBER

Area Agency on Aging, Region 9, Inc. (AAA9) helps older adults and individuals with disabilities of east central Ohio remain in their homes with independence and to enjoy the highest quality of life possible. AAA9 allows individuals to live with dignity through home and community-based services, wellness programs, and caregiver support. Home and community-based services are offered through the following programs:

PASSPORT

(Pre-Admission Screening Providing Options and Resources Today)

Statewide Medicaid Waiver Program.



3,298

Assisted Living Waiver

Medicaid waiver program providing residential care.



598

Participant Directed Care

Alternative option to receive in-home services where the participant hires their own “employee” to provide care.



127

Older Americans Act (OAA)

Federal funding for services including nutrition, transportation, personal care, adult day, home repair, legal assistance, caregiver support, wellness programming, and more.

Total OAA Individuals Served by Service

Senior Farmer’s Market Nutrition Program	3,326
Home Delivered Meals	5,115
Congregate Meals	3,502
Transportation	2,875
Caregivers	91

As part of Ohio’s Aging & Disability Resource Network, our Agency is a trusted place where older adults, caregivers, family members, and professionals can get objective information from our professionally trained team.

Contacts made for information & assistance	5,928
Completed in-home assessments	2,698
Average monthly calls to our ADNR staff	569

Business Operations Division

2025 Financial Report

All numbers are unaudited

Funding

Government Support

Federal	\$53,151,881
State	\$30,036,500
Other Governmental	\$12,756

TOTAL	\$83,201,137
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Other Revenue

Non-Government Program	\$3,642,271
Other	\$626,164
Interest	\$99,708
Net Investment Income	\$325,749
In-Kind	\$239,008
	\$543

TOTAL	\$4,933,443
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Total Revenue & Support	\$88,134,580
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Expenses

Program	\$83,074,415
Management & General	\$4,262,701
Fundraising	\$16,425

Total Expenses	\$87,353,541
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